

CITADEL COMPLETIONS STRENGTHENS GLOBAL V/VIP AIRCRAFT SERVICES WITH NEW SALES TEAM



Lake Charles, LA - March 4th, 2024, Citadel Completions, an industry leader in V/VIP Aircraft Completion Services, is proud to present its newly restructured sales team. This team, equipped with a wealth of expertise and experience, is poised to provide comprehensive global solutions for V/VIP Aircraft Completion, Refurbishment, Modification, Upgrades (RMU) and nose to tail Maintenance, Repair and Overhaul (MRO) services. Our sales team's strategic focus and technical know-how ensure we remain at the forefront of the industry, delivering unparalleled service to our clients worldwide. They have consistently demonstrated their ability to deliver superior client results, underpinned by a strong commitment to customer satisfaction and fostering enduring relationships.

Neil Boyle, SVP and General Manager of Citadel Completions, expressed his confidence in the team: "Our new sales team comprises top-tier professionals who are unwavering in their dedication to delivering the highest standard of service to our clients. With their deep understanding of the distinctive needs and expectations of V/VIP aircraft owners, they are fully committed to delivering exemplary aircraft products and services."



Shane Combs, VP Sales & Design

Leading the sales team is Shane Combs, appointed as Vice President of Sales and Design. With over 30 years in the aviation sector, Shane has served in various capacities ranging from a C-130 Crew Chief to cabinetmaker and many senior roles at esteemed organizations such as Gulfstream Aerospace, Jet Aviation, and Dassault Falcon Jet. His expertise in managing Completion Center Programs, leading sales teams, and complex aircraft refurbishment, coupled with his emphasis on communication, motivation, and recognition programs, make him a strong and dedicated leader for the Citadel team.

detailed aircraft surveys and crafting meticulous technical specifications. Boasting a rich career of over 30 years in aerospace, Rick's broad experience spans V/VIP Completion Centers, Tier 1 suppliers, Supply Chain Management, and Sales. This diverse background affords him a comprehensive understanding of the Aircraft Completion industry. His vast experience and profound technical proficiency significantly enhance Citadel's capabilities.



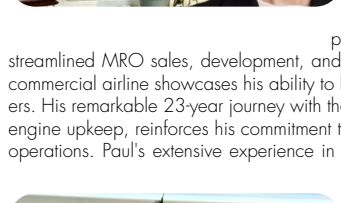
Rick Routly, Senior Sales Engineer

Citadel has equipped its team with a dedicated Senior Sales Engineer, Rick Routly. Rick brings an unparalleled level of client engagement and bespoke solutions to V/VIP Aircraft clientele. Amidst rapid industry changes, he lends his expertise to the Sales team on complex projects, conducting



Marina Maruna, Director of Completions & Refurbishment Sales

Maria Maruna serves as the Completions and Refurbishment Sales Director, for the Americas, Europe, and Eurasia. Maria spearheads acquiring new clients and retaining existing ones while strategically developing a future market for large-cabin aircraft and upholding exceptional customer service within her designated regions. With specialized experience spanning 14 years in V/VIP Aircraft Maintenance and Refurbishment Sales, Maria's expertise is second to none. Her career trajectory includes major manufacturers such as Embraer, Bombardier, Dassault Falcon, Gulfstream, Boeing & Airbus Corporate Jets. In a previous role as the Sales Director EMEA & Russia at Jet Aviation, Maria made a significant impact by expanding market share and focusing on MRO Sales for several OEMs in her region.



Paul Kosik, MRO Sales Director

Handling MRO services, Paul Kosik brings in-depth knowledge and expertise to Citadel's MRO platform. Paul has served as the MRO Sales Director at Citadel for four years, where he's masterfully streamlined MRO sales, development, and V/VIP Aircraft support. His six-year tenure in customer service for Military Derivative Programs at a commercial airline showcases his ability to handle product lines, orchestrate rectification plans, and clarify technical contract details to stakeholders. His remarkable 23-year journey with the US Airforce, where he oversaw aircraft maintenance, propulsion systems, quality standards, and jet engine upkeep, reinforces his commitment to achieving optimal aircraft performance, upholding safety regulations, and promoting efficient flight operations. Paul's extensive experience in Aircraft Maintenance and customer service ensures that Citadel stays at the forefront in exemplary customer experiences.



Vanessa Roberts, Business Intelligence Director

Citadel Completions is also elevating its strategic approach to providing V/VIP Aircraft services, under the capable guidance of Vanessa Roberts. As Business Intelligence Director, Vanessa is at the forefront of developing and executing data-driven sales strategies. Her role involves harnessing analytics to propel business growth within the V/VIP aircraft completion, RMU and MRO sector. With a remarkable career spanning 39 years in Aviation, Vanessa brings in-depth expertise to her role. Her journey with Citadel Completions began five years ago, where she initially headed HS&E department before transitioning into Business Development for the UAE. Vanessa's extensive 29-year tenure dedicated to Head of State Operations sets her apart. Specializing in VIP green airplane design, completions, and induction for both wide and narrow-body aircraft across all major OEMs, she has worked with over 25 different aircraft types. Her breadth of knowledge and experience make her an invaluable asset to Citadel.



Connor Weisent, Senior Aircraft Designer

At the core of its design services, Citadel has a team who are responsible for crafting exquisite V/VIP aircraft interiors. The design team is led by Connor Weisent, it's Senior Aircraft Designer. Connor is an expert in creating stunning V/VIP Aircraft products and interiors, blending advanced technology and premium materials into timeless designs. With ten years of experience in luxury aviation and marine design, Connor combines creativity, practicality, and problem-solving in his work. His team specializes in customizing every aspect of aircraft interiors, from the initial floor plans to the final realization of clients envisioned flying sanctuary, elevating Citadel's design capabilities.



Sarah Park, Furfari, Aircraft Designer

Sarah Park-Furfari, an accomplished luxury Aircraft Designer, supports Citadel with crafting bespoke V/VIP Aircraft design and interiors. Sarah is adept at creating interiors, floor plans, LOPAs and transforming initial sketches into fully realized interior designs. A graduate of Ohio State University, Sarah's passion for design has earned her numerous accolades. She brings a wealth of experience to the team, having served as Lead Conceptual Designer at AERIA Luxury Interiors and Aircraft Cabin Designer at Gore Design Completions. In her current role, Sarah brings her rich experience and dedicated understanding of V/VIP Aircraft design and interiors to Citadel Completions.

Citadel Completions remains steadfast in its commitment to providing premium V/VIP Aircraft Completion Services globally and is excited about the opportunities this new sales team will bring to better serve our clients.

To learn more about how our sales team can enhance your V/VIP aircraft experience, please reach out to us at sales@citadelcompletions.com.

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