

CITADEL COMPLETIONS: TWICE HONORED WITH PRESTIGIOUS FAA DIAMOND AWARD!



Exceeding Aviation Standards, Tailoring Excellence in V/VIP Aircraft Services and Maintenance!

Lake Charles, LA - March 4th 2024

In an industry where precision, attention to detail, and customer satisfaction reign supreme, Citadel Completions has again proven that it stands head and shoulders above the rest. Demonstrating precision and customer focus, Citadel Completions is a V/VIP Aircraft Completions industry leader. Earning the prestigious FAA Diamond Award consecutively in 2022 and 2023 affirmed our commitment to excellence. Upholding the highest standards, we continue striving for unmatched service quality.

“This achievement underscores our company’s commitment to constant growth through regular advanced training and development programs, enabling us to consistently deliver superior, personalized service experiences.”

– Neil Boyle, SVP and General Manager.

Citadel Completions' steadfast commitment to quality is exemplified in our meticulous handling of every V/VIP Private Aircraft entrusted to us. Our expert team ensures that each aircraft receives premier care, further solidifying our unwavering dedication to excellence. The company's ethos is built around the concept of design excellence and personalized customer service. Each client's unique needs are meticulously catered to, ensuring a customer experience that is second to none. This deep-seated commitment extends beyond merely meeting expectations; it's about surpassing them every single time.

Sunshine Dickson, Citadel Completions' Training Manager, recently highlighted the company's dedication to continuous learning and development. In 2023, 108 employees participated in the AMT Employer Diamond Award of Excellence program, a recognition given to employers committed to training, requiring 100% of eligible employees to receive an individual AMT Certificate of Training within a year. Despite the demanding V/VIP aircraft project workload and the addition of the FAA safety training program, the Citadel team overcame these challenges and secured the Diamond Award for the second year in a row. Dickson expressed her gratitude to everyone who contributed to this milestone, emphasizing that Citadel Completions' core strength lies in its people.

ABOUT CITADEL COMPLETIONS

As an exclusive provider of V/VIP Private Aircraft services, Citadel Completions offers a broad spectrum of capabilities. These range from refurbishment, modification, upgrades, scheduled maintenance packages, light to heavy maintenance, major overhauls, structural repairs, avionic installations, cabin management systems, inflight entertainment systems and more.

Strategically situated at Chennault International Airport (CWF) in Louisiana, Citadel Completions operates from an expansive facility that spans 260,000 square feet, including two fully equipped hangars and a 10,700-foot-long runway. Our hangars can concurrently accommodate several large cabin, narrow and wide-bodied aircraft, demonstrating our capacity to undertake multiple large-scale projects simultaneously.

Choose Citadel Completions as your trusted partner for all your V/VIP aircraft needs! Engage with us today to experience the Citadel difference. Call +1.337.240.5577 to get started or to request a quote from our dedicated team at sales@citadelcompletions.com

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